

# Struggling to pay your electric or gas bill?

We have programs to help.

For information about these programs, visit [eversource.com/billhelp](https://eversource.com/billhelp) or call us at 800-286-2828.



Scan here for more information.

## Connecticut Energy Assistance Program\* (CEAP)

Apply to get up to \$645 from CEAP and get a bigger match from the Matching Payment Program. If you meet the income guidelines below, apply online at [ct.gov/heatinghelp](https://ct.gov/heatinghelp) or through your local Community Action Agency (CAA). Find your local CAA at [211ct.org](https://211ct.org) or call 211.

## Flexible Payment Plans

Are available to help spread out payments on your past-due balance over a period of up to 18 months for residential customers. Payment plans may be renegotiated if you have a change in financial circumstances.

## Matching Payment Program\* (MPP) (FOR ELECTRIC AND GAS CUSTOMERS)

For every dollar you pay and every dollar you receive from CEAP, we'll subtract a dollar from the amount you owe. For example, if you owe \$500 and make your monthly MPP payment of \$50 and receive \$100 from CEAP that same month, you will receive a match for both payments. So, the matched amount will reduce your overdue balance by \$150.

## Electric Bill Discount\* (FOR ELECTRIC CUSTOMERS ONLY)

An electric bill discount is available to you if you provide proof of qualifying household income or public assistance benefits you receive for at least one household member. You may be eligible for a 5%, 15%, 20%, 40% or 50% discount off your monthly electric bill. For example, if you qualify for the 50% discount and have a \$100 monthly bill, it would be \$50 less.

## Protection from Service Shut-Off (FOR RESIDENTIAL CUSTOMERS)

### Winter Protection\*

If you provide proof of qualifying household income or public assistance benefits you receive for at least one household member, your service cannot be shut off between November 1 and May 1.

### Medical Protection

Regardless of income, your service will be protected from shut off between November 1 and May 1 if anyone in your home has a serious illness, or year-round if anyone in your home has a life-threatening situation. The medical protection must be certified by a registered physician, advanced practice registered nurse or physician assistant at [eversource.com/mdform](https://eversource.com/mdform).

## Home Energy Solutions<sup>SM</sup>

Get a home energy assessment to see how efficient your home is. We can make on the spot changes that usually save about \$180 a year. If insulation is recommended, you get up to 75% off the insulation project, and save even more. For customers who qualify based on household income, the first services are provided at no cost, and additional services are available at a lower cost. Renters need permission from their landlords. Visit [eversource.com/home-energy-solutions](https://eversource.com/home-energy-solutions) or call 877-947-3873.

## Residential Renewable Energy Solutions (RRES)

Renewable energy, like solar and wind power, is good for the planet and can help you save money on your electric bill or store energy for use during an outage. Lower your electric bill with clean, solar energy, through our RRES program.

## Energy Storage Solutions

Store electricity with a special battery that can be used as a backup power source for your home during outages and earn money for energy you contribute back to the grid.

## Generation Power CT

You may also get help from Generation Power CT at [gpct.org/gethelp](https://gpct.org/gethelp) or in person at a fuel bank listed on their website.

*You qualify for financial hardship and may qualify for the programs with an asterisk,\* if you receive a public assistance benefit or your household income meets the guidelines below.*

### 60% OF 2025-2026 STATE MEDIAN INCOME

How much money can you make to qualify for financial hardship, the electric discount, and other assistance programs?

Household Size	1	2	3	4	5	6	7	8
Income Level Up To	\$47,764	\$62,460	\$77,157	\$91,854	\$106,550	\$121,247	\$124,002	\$126,758

