



375 1st Ave E

Wendell, ID 83355

(208) 536-5161- Business hours

Monday - Friday 8:00 am to 5:00 p.m.

Property Owners Application for City Services

Property Owner Name(s) _____

Service address: _____

Mailing Address: _____

Phone Number: _____ Cell Phone Number: _____

Social Security No. _____ Existing Service ☐
Driver's License No. _____ New Development ☐

Date to start service: _____

Signature: _____ Date: _____

****Office USE ONLY****

Account No. _____ Residential _____ Commercial _____

Meter Reading: _____

DEPOSIT: \$100.00 Date collected: _____

NOTE: _____

EFFECTIVE: October 1, 2023- You will see the new amounts on your November 2023 bill

City of Wendell

Utility Billing and Payment Policies

Welcome to the City of Wendell. The following information is provided to help you understand the City's water, sewer and garbage billing and payment procedures. Please read the information carefully and don't hesitate to ask our staff for assistance if you have any questions.

Accounts are billed by the 1st of every month. As of October 1, 2023, the minimum billing for residential water inside the City limits is \$19.26, increasing from that amount depending upon water usage and billed at a usage rate of \$1.25 per 1000 gallons.

Minimum billing for residential sewer is \$21.88 plus \$32.19 for sewer bond repayment (\$54.07 total).

As of October 1, 2023 Garbage is billed at \$9.57 monthly and picked up early Tuesday mornings. Place your cans on the same side of the alley or road as your neighbors to ensure successful garbage pickup.

Commercial accounts have different rates, and our staff will be happy to discuss those rates with you.

Unfortunately, the city cannot accept responsibility for late or non-delivery of utility bills by the post office. If you have not received your bill by the 7th of the month, please contact our office at (208) 536-5161 to check your account status.

Utility bills are past due if not paid by 5:00 pm on the 20th day of the month. **POSTMARKS ARE NOT ACCEPTED.** By 8:00 am on the 21st day of the month, a 3% penalty will automatically be added to all unpaid balances.

Water *services will be disconnected* on the first business day of the following month. A \$25.00 shut off- reconnect charge will be added at the time of shut off. After-hours reconnect fee is \$50.

The City of Wendell has a payment drop-box available located at 375 1st Avenue East. Payments left in the City drop box are picked up the morning of each working business day. The drop box is checked regularly, and payments are processed until 4PM. On the 20th of every month, payments are processed until 5PM. Late payments are processed through the last business day before shut offs are scheduled. **POSTMARKS ARE NOT ACCEPTED.**

IMPORTANT NOTICE FOR LAST DAY UTILITY PAYMENTS: If you are making a payment on or near the deadline, it is recommended that you deliver your payment to the City Hall window and wait for a receipt - this is your proof that payment was received by the City prior to the deadline. You can also pay online at **xpressbillpay.com**.

For further information we encourage you to contact us at (208) 536-5161.