

ISLAND VIEW SANITARY DISTRICT
Town of Oshkosh-Winnebago County-Wisconsin
PO Box 82, Winnebago, WI 54985

June 28, 2023

Hello Island View Sanitary District Residents,

On behalf of the commissioners of Island View Sanitary District, we hope you are enjoying your summer!

At the April 12, 2023 board meeting, a request was made by me and approved by the Board of Commissioners to move the business office mailing address from my personal address to a PO Box located at the Post Office in Winnebago, WI. Going forward, we ask that you send any correspondence and sewer payments to Island View Sanitary District, PO Box 82, Winnebago, WI 54985.

If you have your payments set up to automatically be paid from your bank account, please make sure to change the address with your bank to avoid delays in the payment. Anything sent to the previous address of 2005 Mitchell St, Oshkosh, will delay your payment arriving up to 10 days and may cause late fees of 1% to be assessed to your account.

Along with this change, the board also wanted to make residents aware that we cannot take payments by charge card or online as we do not have the billing software with those capabilities; the costs to have those capabilities are substantial and not something that can be offered at this time.

Payments can be made by check, money order, cashier's check or if you have Bill Pay or Online Banking through your financial institution, please set us up as a payee on your account and they will issue a check to us at your request. If you have questions regarding the process, please contact your bank/credit union and they will be able to assist you!

If you have any questions regarding your bill, payment options or general questions, please feel free to reach out to me via email at [julierenau.islandview@gmail.com](mailto:julierosenau.islandview@gmail.com) or call me at 920-236-9440. I do work Monday through Friday, 7:00am to 4:00pm, but I will return your call when I get home.

Thank you and enjoy the rest of your summer!

Julie Rosenau
Business Secretary
Island View Sanitary District