



Benefits of Fiber-To-The Home

Enjoy Fiber-Fast Internet Experience From Home.



Provides You With The Speeds You Need

Nextgen Broadband's fiber-fast internet speeds allow you to work, play, and communicate from home. Enjoy a quality online internet experience no matter if you are streaming your favorite tv show, gaming, uploading an online assignment, or working from home.



Gives You The Ability To Connect Multiple Devices

No more asking someone in your household to stop using the internet so you can stream or surf the internet. Nextgen Broadband's fiber speed packages allow you to freely connect multiple devices at once. The higher your Mbps, the more devices you can have connected at one time.



Reliable and Stable Internet

Nextgen Broadband constructs a fiber internet line directly to your home for a reliable and stable network connection. With a fiber optic line, you won't have to worry about an unreliable signal from a satellite or tower.



Provides Superior Local Support

No more waiting on hold to hear a recording, get in touch with a real person in seconds. Nextgen Broadband provides local support by staff located in your area.



To get connected with Nextgen Broadband's Fiber, visit nextgen-broadband.net



Do You Have The Right Internet Package For Your Home?

You should never have to settle for an internet experience that does not meet the need of your home. A great internet experience involves finding the right service plan, the right equipment, and receiving local support to keep you connected, productive, and satisfied.

You may be asking “What is the right internet package for my home?” That is why we have local experts to help you find the right package for your home. Below are some steps to help you identify if you have the right internet package and equipment for your home.

Identify Your Needs

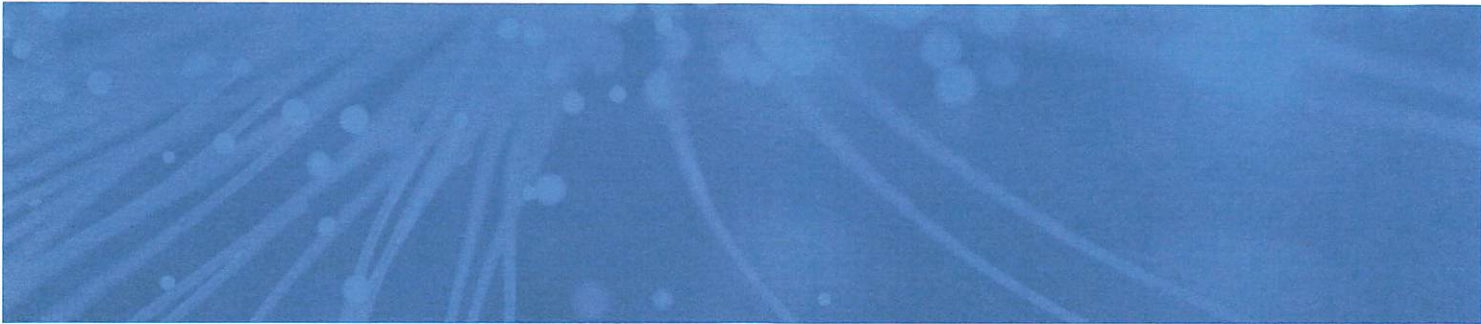
Many homes have multiple devices connected to the internet that are not thought about when choosing an internet package. Not only is it important to consider cell phones, TVs, and laptops but there are many other devices in the home using bandwidth. These devices could be a Smart Thermostat, Smart Watches, Nest Devices, Alexa's/Echo's along with many other devices. It is important to recognize all devices in the home when choosing your internet package.

Analyze Your Equipment

You will need a Modem, to access the internet, and a Router, to connect to the internet wirelessly. Once you figure out how many devices you will connect and the Mbps required, you will want to make sure your Router and Modem have the capacity to keep all devices connected at the speed you need. Depending on the speed you want and how many devices are connected, your router may not be capable of supporting the speeds offered on your plan. Nextgen Broadband provides a new Fiber Modem and Wireless Router with WI-FI Management that can support the internet speeds you desire and your internet plan provides.



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Latency, Download, and Upload Speeds

Latency, download speed, and upload speed are all important factors to consider when evaluating the quality of an internet connection.

Latency, also known as ping, refers to the time it takes for a data packet to travel from your computer or device to a remote server and back again. It is measured in milliseconds (ms). The lower the latency, the faster your internet connection will feel, as there will be less delay between your actions and the server's response. Low latency is particularly important for online gaming, video conferencing, and other real-time applications, where even a small delay can negatively impact the experience.

Download speed is important for activities such as streaming videos, downloading large files, and browsing the web. The higher the download speed, the faster these activities will be completed. A slower download speed can result in buffering or longer wait times for files to download, which can be frustrating.

Upload speed is important for activities such as sending large files, uploading photos or videos to social media, and engaging in video conferencing. The higher the upload speed, the faster these activities will be completed. A slower upload speed can result in longer wait times for files to upload or difficulty in sending large files.

In summary, all three factors - latency, download speed, and upload speed - are important for ensuring a smooth and fast internet experience. When selecting an internet package, it is important to consider all three factors and choose a package that meets your specific needs.

Conclusion

Once you understand your household, it will allow you to pick the best internet plan and equipment for your home. Fiber Internet will allow you to have low latency and the fastest download and upload speeds for your home.

Don't settle for an internet experience that doesn't meet the needs of your home. You deserve to have your devices connected to the fastest and most reliable internet service possible. Imagine not having buffering during your favorite show.

Nextgen Broadband offers fiber internet to make sure you have the right plan and equipment for your home backed by local support who understands your needs.



To get connected with Nextgen Broadband Fiber, visit nextgen-broadband.net

Internet Connection Guide

Pick the right speeds to fit your needs.

How Much Speed Do You Need?

Now that you have a better understanding of upload speeds versus download speeds, how can you determine which speeds are right for your household needs?

Not only can one member of your household be on multiple devices at once, streaming movies while surfing the web or answering video calls, but there are also devices in your home that are utilizing bandwidth, possibly without you realizing.

Wireless/Smart Household Devices

Smartphones, Laptops and Gaming Systems aren't the only thing in your household utilizing bandwidth capacity. As you look around your home, you may recognize additional devices connected to your Wi-Fi such as: Smart TVs, Security Cameras, Video Doorbells, Wi-Fi Speakers, Baby Monitors, Pet Monitors, Smart Plugs, Appliances, and Workout Equipment. As you connect more Wi-Fi devices in your home, even if not all are utilized at once, you may recognize noticeable speed differences.

For that reason, determining the speed you need is largely determined based on how many connected devices you have and the Mbps they utilize at any given time. Below are common ways households are utilizing internet and the bandwidth they require.

Working From Home

Sending large email files: 5 Mbps
Internet Browsing: 1-2 Mbps
Video call with multiple people: 10 Mbps
Wireless Printing: 10 Mbps

Streaming Movies

Streaming HD Video: 10 Mbps
Streaming 4k Videos: 35 Mbps
Watching Youtube: 4 Mbps

Online Gaming

Gaming on computer/console: 20 Mbps

SmartHome Gyms

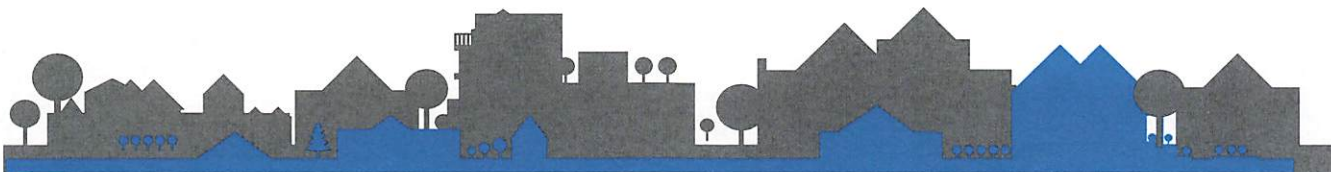
Pelloton Bike: 10-15 Mbps
Workout Mirror: 10 Mbps
Hydrow Rower: 10 Mbps

Security Cameras

Nest Cameras: 1-3 Mbps
Ring Doorbell: 1-2 Mbps

Smart Devices

Smart Switches: 5 Mbps
Smart Bulbs: 5 Mbps
Smart TV/Speakers: 5 Mbps



To get connected with Nextgen Broadband Fiber, visit nextgen-broadband.net



FIBER INTERNET

Connect to **NEXTGEN BROADBAND** and discover fiber-fast Fiber internet to work, play and communicate from your home.

1 GB / 200 Mbps

Package price starting at

\$199⁹⁵ per month**

Experience a faster internet and do more.
More conferencing, more gaming, more entertainment.

- ✓ 1 Gbps download and 200 Mbps upload speeds
- ✓ Good for an unlimited number of devices
- ✓ Great for homes with multiple people and devices
- ✓ Ideal for multiplayer gaming

250 Mbps / 50 Mbps

Package price starting at

\$99⁹⁵ per month**

WiFi connection, even when everyone is online. Enjoy binge-worthy speeds to game, watch entertainment, and more.

- ✓ 250 Mbps download and 50 Mbps upload speeds
- ✓ Good for up to 15 devices at a time
- ✓ Great for working from home and video conferencing
- ✓ Keep all your devices and users happy

100 Mbps / 20 Mbps

Package price starting at

\$79⁹⁵ per month**

Stay connected, productive and satisfied while you are working from home.

- ✓ 100 Mbps download and 20 Mbps upload speeds
- ✓ Good for up to 10 devices at a time
- ✓ Great for working from home and video conferencing
- ✓ Powers instant file sharing on multiple devices



No guesswork needed. We'll make sure you have the right plan and equipment to get the internet experience you deserve.

LEARN MORE AT www.nextgen-broadband.net



NEXTGEN COMMUNICATIONS

316 Third Ave, P.O. Box 47, Clear Lake, WI 54005

RESIDENTIAL FIBER OPTIC Internet Access Application Form

Application Date: _____

Name: _____ Company Name: _____

Contact email address: _____

Service Address: _____ City: _____ State: _____ Zip Code: _____

Billing address: _____

Telephone Number: _____ Cell Phone Number: _____

- There is a **one-time** Special install fee of \$50.00 to be paid prior to service installation. Includes wireless router with 3-year warranty and WI-FI maintenance. This special install pricing is for all new Fiber Internet customers, ask your CSR for more information.
- The ONT (Optical Network Terminal) and the indoor fiber going to the ONT is the property of Nextgen Broadband. There will be 120-volt AC power requirements for the ONT.

Fiber Rate Plans:

_____ Fiber Link Bronze – 100 Mbps Download/20 Mbps Upload	\$79.95/Month
_____ Fiber Link Silver – 250 Mbps Download/50 Mbps Upload	\$99.95/Month
_____ Fiber Link Gold – 1 Gbps Download/200 Mbps Upload	\$199.95/Month

Equipment for Sale:

_____ Wireless Router \$199.95 Dual Band Gigabit Router with Wifi Management (Equipment purchased at our office is covered by Manufacturer warranty.)

Additional Services:

_____ Preferred Priority Service (Ask Your CSR for details)	\$10.00/Month
_____ Secure It Anti Virus Protection	\$4.95/mo. - \$29.95 Set Up Fee
_____ Static IP Address	\$5.00/mo. - \$85.00 Set Up Fee
_____ Additional Email Accounts	\$2.95/month

Spam filtering service and one email account are included in the High-Speed Internet Service. This High-Speed Internet connection is for the exclusive use of the above-named business or individual. It may be connected to serve multiple computers, but they must all be owned by the business or individual listed above. This service may not be used to provide Internet connectivity to other entities or individuals. Access to this High-Speed Internet connection via modem or other connection from off the customer's premises is prohibited.

See back page



Customer Agreement

I, the undersigned, am requesting a Nextgen Broadband High Speed Internet access account (account). By signing this agreement, I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold Nextgen Broadband, its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Nextgen Broadband High Speed Internet access or Clear Lake Telephone Company facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Clear Lake Telephone Company as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that Nextgen Broadband reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

As a limited time special, a wireless router will be included in the fiber install fee and will remain the property of Nextgen broadband, therefore, be serviced for 3 years free of charge. After the 3-year time period, the wireless router will become property of the customer and will no longer be serviced free.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High-Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High-Speed Internet Connection.

Signed: _____ **Date:** _____

For Office Use Only

Date Installed _____ Date Activated _____

Model of Modem _____

Modem Serial Number _____ IP Address _____

Shelf Number _____ Port Number _____

User Name _____ Password _____

Installer Signature _____ Date _____



AFFORDABLE CONNECTIVITY PROGRAM

WHAT IS IT?

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

The benefit provides:

- Up to \$30/month discount for internet service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

WHO IS ELIGIBLE?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Participates in any of the following assistance programs: SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension or Survivor Benefits, SSI, WIC, or Lifeline;
- Participates in any of the following Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations, or Tribal Head Start (income based);
- Participates in the Free and Reduced-Price School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income internet program.

TWO STEPS TO ENROLL

1

Go to **GetInternet.Gov** to submit an application or print a mail-in application

2

Contact your preferred participating provider to select an eligible plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

LEARN MORE



Call 877-384-2575,



or Visit fcc.gov/ACP

