Dear Resident,

As you may already be aware, the Town has recently accepted a service change proposal from Johns Disposal. Effective January 1, 2020 Bulk Items Collection will no longer be on a predetermined day / week of the month (currently on the second pickup of each month).

Each home will still receive up to one bulk items collection every month, however you must call the Johns Disposal office to schedule your collection at least 48 hours in advance (262-473-4700).

We know that changes can be difficult, but we feel confident that Johns will work with us to make sure that this is a seamless transition in service. Remember – you will receive the same number of bulk collections per year, but now you may select your collection week.

If you have any questions about this new service, please call our office at 262-473-4700.

Sincerely,



Whitewater & Franksville, WI