Village of **STAMFORD**



"Queen of the Catskills"

October-December 2019

VILLAGE CONTACTS

Mayor

Robert Schneider - 607-547-1884

Trustees

Jim Kopp - 607-435-6918 Darren Hanway - 607-652-4334

Joan Hinman 607-652-9747

Village Clerk

Gena Swantak -607-652-6671 Ext. *#

Village Treasurer

Sandra Collins - 607-652-6671 Ext. 1#

Public Works Superintendent

Joe Hornbeck - 607-652-4710 Cell: 607-221-7411

Pool Director

Josh Burroughs - 607-435-3463

Village Attorney

Carly Walas - 607-746-2333

Codes Enforcement

Tomi Tompkins - 607-267-3767

Animal Control Officer

James Milea - 518-965-4290

Tax Assessor

Charles Ferris - 607-652-7730

Village Historian

Karen Cuccinello—518-287-1945

Village Health Officer

Dr. Richard Ucci - 607-652-7583

Zoning Board of Appeals Chairman

Tree Board Chairman

Frank Parks - 607-643-5771

Planning Board Chairman

The Village Combines Water and Sewer Bills!

The Village of Stamford will be revamping its water and sewer billing system. In the past we have billed, water and sewer separately on a quarterly basis. This system, in the past has created confusion. We will continue to bill quarterly but your bill will combine both the water and the sewer on one bill.

The Village has determined that combining the water and sewer bill into one invoice, will improve the billing process. The new bills will be printed on a single post card, the rates will remain the same as will the due dates and late payment fees. We will continue to bill on a quarterly basis to follow local water and sewer laws. The account numbers will remain the same; the only change will be an A will be added instead of a G or F. The Village feels that this approach on billing will make paying bills less confusing for all.

Q&A:

Will my account number change? Yes, you will have an A in front of your current number. The F & G accounts will be archived.

Will I be billed quarterly still? Yes, you will still be billed quarterly. The only change will be the water and sewer payments will be due at the same time.

Will my rates change? No, you will still be billed \$70/ unit for sewer and \$42.50/unit for the first 5000 gallons and 8.50/ 1000 gallons after the 5000 mark is reached.

Do I send one check for the entire bill? Yes, please send one check in, for the entire bill. We just ask that you put your account number in the memo section and continue to send half the stub back with your payment.

Will my bill be itemized? Yes, your postcard will itemize both the water and sewer utilities.

We look forward to bringing you this change starting January 1, 2020! Please contact the Village Hall should you have any questions or concerns about the new billing system.

Robert J. Schneider Village of Stamford Mayor



DISCONTINUANCE OF WATER SERVICE FOR NON-PAYMENT POLICY

VILLAGE OF STAMFORD, COUNTY OF DELAWARE
DISCONTINUANCE OF WATER SERVICE FOR NON-PAYMENT
POLICY

ADOPTED: DECEMBER 18, 2018

Pursuant to the Village of Stamford Water Use Law, in any case where the water bill has not been paid within 60 days following the rendering of the bill, the Village may discontinue water service to the customer, and service will not be reinstated until the water charges are fully paid. Additionally, the resident is charged a fee of \$50.00 for suspension and recommencing of water service (\$25.00 for each). An extra \$50.00 fee is also charged for reestablishing a service connection after 4:30 PM. The law provides that these fees must be paid prior to restoring services.

The law provides the Village Board with the discretion to determine under what circumstances water services should be discontinued. To ensure that the law is admin-

istered in a consistent manner that is fair to all residents, the Village hereby adopts the following policy (ies):

It is the policy of the Village to forego discontinuance of water service to a customer for an unpaid water or sewer bill where the amount outstanding is less than \$10.00 (including late fees and penalties). The purpose of adopting this policy is to avoid situations where a customer inadvertently allows a diminimus balance to go unpaid resulting in late fees and additional fees for suspension and recommencing water services that would not otherwise have been incurred.

The Village may discontinue water service to a customer for non-payment where the amount outstanding is more than \$10.00 (including late fees and penalties).

VILLAGE OF STAMFORD

Village Clerk's Corner

All are welcome and invited to attend any and all Village of Stamford meetings!

Upcoming Village Board of Trustee Meetings:

October 15th @ 7PM November 19th @ 7PM December 17th @ 7PM

Water & Sewer Bills

Please Remember that your Water and Sewer bills are considered utilities. Although we understand mail can get lost or misplaced, you are still responsible for making your payments on time, so that there will be no interruption in your water service.



Village Crew Hours:

[All water emergency calls should be directed to Joe Hornbeck @ (607) 221-7411]

June - August

Monday - Friday 6:00AM - 2:30PM

September - May

Monday - Friday7:00AM - 3:30PM

Make your Water, Sewer, and Tax payments on our Website at: www.stamfordny.com

Village Hall Hours:

Monday - Friday
9:00AM - 1:00PM and by Appt. between 2-4PM
84 MAIN STREET, STAMFORD, NY 12167
OFFICE: 607-652-6671 FAX: 607-652-3567

WWW.STAMFORDNY.COM

** Please be advised that our payment center does not work with Firefox Browser **

Closed Holidays, Open Through Lunchtime (Payments can be left in the outside drop box at anytime!) [Street Parking with Handicap Access at the rear of the Building]



VILLAGE OF STAMFORD 84 MAIN STREET STAMFORD NY 12167 PRSRT STD AUTO U.S. POSTAGE PAID STAMFORD NY PERMIT NO. 1225

VILLAGE RESIDENT