

Franklin County Department of Public Services

Public Notice

The HEAP program opened as of today, December 1, 2025.

If you are in need of heating benefits, you may call 518-481-1807

Or come to the office located at 814 Finney Boulevard, Malone, NY.

If you are already active under SNAP or PA you can contact your worker directly or call 518-481-1868 to be transferred to your worker.

Due to the high volume of call, please leave one message and someone will return your call.