FILLMORE CITY WATER POLICY

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ARTICLE I. GENERAL PROVISIONS

A. WATER EXTENSIONS

Customers wishing to extend water service to their property within the city limits shall make written application to the city and pay the appropriate connection fee. The property owner shall pay the actual cost of the extension of water services. The general policy of Fillmore City is that water services are not extended beyond the city limits. (03/21/06)

B. SERVICE CONNECTION

A water service line shall be limited to one connection.

C. FEES AND RATES

Water rates and fees are provided in the Fillmore City Fee and Rate Schedule.

D. TERMINATION FOR NON-PAYMENT

Water service on accounts without electric service may be terminated following mailed notification of the delinquent status, and a final notice of termination to customers who fail to make full payment by the cut-off date (25th of any given month.) Customers who receive a final notice shall be required to bring the account current or make acceptable payment arrangements within forty-eight (48) hours to avoid termination. Failure to do so shall result in termination the business day following the expiration of the forty-eight hour final notice period. No accounts shall be terminated on Friday or the day proceeding a legal holiday.

No customer shall have both water and electric service terminated for nonpayment. (03/21/06)

ARTICLE II. PROHIBITED PRACTICES

A. CROSS CONNECTIONS

The culinary water system shall not be connected to the irrigation water system.

B. UNAUTHORIZED USE

The use of water by another premise is unlawful. Unauthorized use is just cause for termination.

C. WATER SERVICE

Customers are not authorized to perform turn-ons or turn-offs. This request must be made to the city office and city employees shall render the service after reading the meter.

D. WASTEFUL USAGE

The city is committed to the conservation of water. Wasteful usage of water through faulty equipment or practices is prohibited.

ARTICLE III. LIABILITY

Fillmore City is not liable for damages to pipes caused by freezing or other natural circumstances.