

## **FILLMORE CITY ELECTRIC EQUIPMENT AND APPLIANCE LOSS POLICY**

The following shall apply for all electrical hook-ups in Fillmore City.

- Fillmore City or its agent must inspect any loss.
- A written report must be made detailing the cause of the loss before any action can be taken.
- Fillmore City is not responsible for damage from improper grounding of the customer's site, or power quality problems such as power outages, varied frequency, or voltage. Also, Fillmore City is not responsible for damage done by harmonics created in residential, commercial, or industrial facilities.
- Losses that are acts of nature (wind, rain, snow, hail, earthquakes, tornados, floods, lightning, extreme heat, ice, animals, etc.) are **not** the responsibility of Fillmore City. Acts of terrorism, vandalism, or acts of war are also **not** the responsibility of Fillmore City.
- A detailed claim must be written by the customer which includes the date of loss, equipment or appliances affected, model numbers, sizes, date of manufacture of appliances or equipment, etc.
- If an electric utility customer experiences a loss of equipment, a claim must be submitted to Fillmore City within 30 days of the loss.
- Fillmore City will submit the information collected to the City insurance company for review and decision on the claim.
- We reserve the right to repair or replace any damaged equipment.