

# Third-party vendors interfere with utility payments

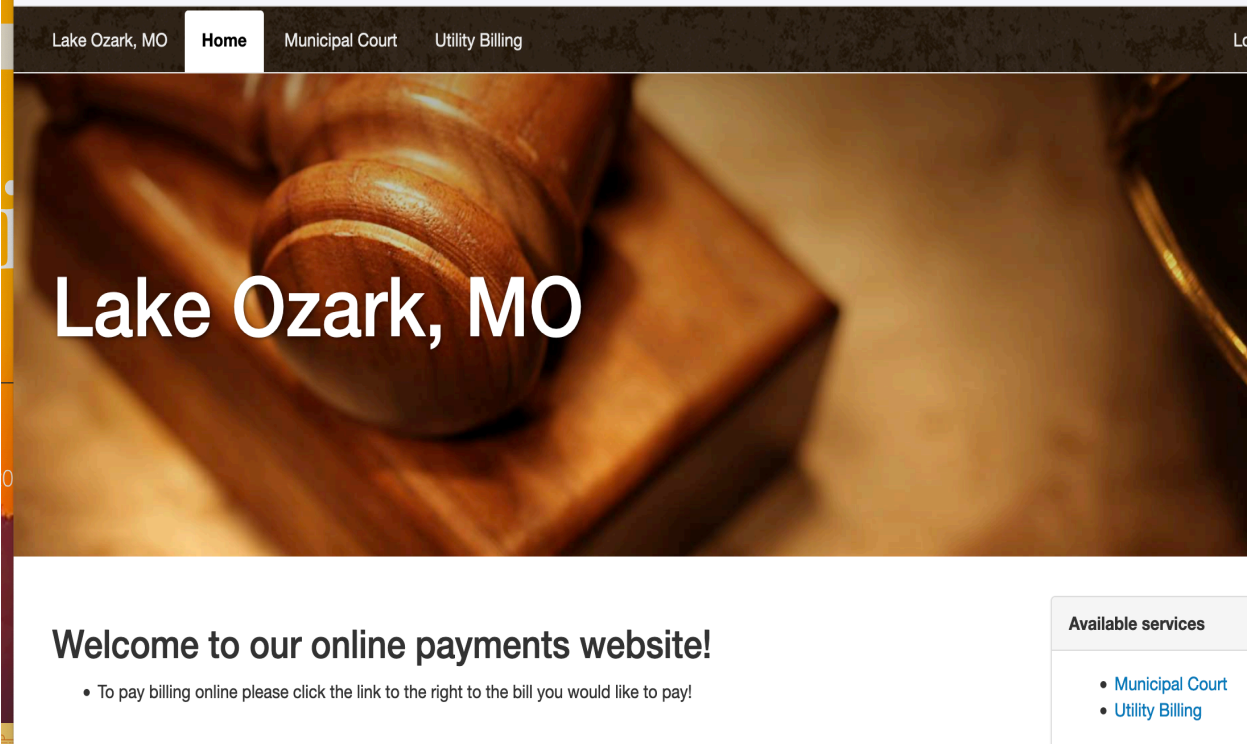
The City of Lake Ozark has joined the City of Osage Beach in issuing a warning to city utility customers about third-party services interfering with the collection of utility fees.

Please be aware of third-party services that are not associated with the city. At first glance residents could easily mistake these sites for the city’s online payment portal. However, these sites are not affiliated with the City of Lake Ozark. They will take your payment, charge you a fee, then mail a check to the City of Lake Ozark office for your payment. But until the city receives that actual check staff members have no way of knowing your payment was made.

When a payment is made on the city’s official website, staff receives a notification of payment.

If you search for the City of Lake Ozark online to make utility or court payments, be sure that the URL on your screen reads <https://www.municipalonlinepayments.com/lake-ozarkmo>.

Please call the City of Lake Ozark at 573-365-5378 if you are unsure about the utility payment validity.



This is what City of Lake Ozark utility customers will see when they log onto the city’s utility online payment website. Any others are not legitimate.