



To: Bay Shore Property Owners Association Members

We are pleased to announce that Ferrellgas and the Bay Shore Property Owners Association, LLC have made an agreement to service the group for the 2023 – 2024 season with the following terms:

Propane at \$1.77 per gallon fixed through May 31, 2024.

Option for second year fixed at Conway Daily Average (at end of May 2024) plus \$0.87.

Free change out of existing leased tank(s).

Free tank lease for tanks less than 1,000-gallons.

1,000-gallon tanks will be \$80 per year unless at least 1,200 gallons are used over the year.

Free pump over of propane in existing tank if 50% or below (if over 50% cost is \$99).

Free tank monitor, monitor hookup, and tank monitoring (must be on Keep Full).

Keep Full example: If monitor reads a certain percentage (example 30%) system automatically schedules a tank fill. Customer must be credit approved.

Monitors are cellular. Homeowner can monitor tank level with downloadable phone app.

Monitors not available if customer refuses Keep Full and prefers Will Call.

Free system checks upon changeover of leased tank.

Budget billing is available.

No sales tax charged on primary residences.

Waived fees (no fuel surcharge, delivery, or hazmat fee).

24/7 emergency service (no charge if it's Ferrellgas equipment; \$200 for emergency service call if non-Ferrellgas equipment).

Change over Process: Send email to ScottMancel@Ferrellgas.com requesting change over. Provide Scott with the following information in your email:

You are a paid member of the BSPOA.

Tank size.

Who owns the tank.

Percentage of tank filled.

Will you need Keep Full or Will Call service (Keep Full highly recommended).

Name and Address for service.

Billing address if different from service address.

Once this information is sent to Scott, he will get someone to set up the account and call you to establish credit. The Scheduler will then call you to schedule a date for Ferrellgas to change out the tank if it is a leased tank. If it is a customer owned tank, then we will begin servicing it and put a tank monitor on it. We'll also perform a system test.

We look forward to being your propane provider. Once you are set up in the system if you ever need anything or have an emergency, please call 888-337-7355. This is a 24/7 emergency service number.

Sincerely,

Your Ferrellgas Team